



# From 3 hours to 41 minutes: How Inspection Express 360AI turns time saved into dollars earned!

## CASE STUDY

Maximising dollar-productive tasks and reporting efficiency.

### About Bise Property & Jess Ross (Founder, lead Agent)

BISE is an emerging force in Melbourne's real estate landscape, committed to bringing the best of local talent to the forefront. Led by founder Jess Ross, BISE aims to build a bold and capable team ready to tackle all aspects of property management and transactions. From navigating complex property transactions to offering expert leasing and management advice, BISE stands by clients as a reliable and knowledgeable partner. Driven by core values of trustworthiness, expertise, and collaboration, BISE is dedicated to guiding clients through every step of their real estate journey, ensuring a solid foundation for successful outcomes.



## CHALLENGE

Before Inspection Express, completing condition reports was a time-consuming process for BISE Property, especially for older properties, often taking up to three hours per report. This labor-intensive task not only reduced efficiency and delayed reporting but also strained the work-life balance of property managers, who spent excessive hours typing up reports. The manual workload also increased the risk of inconsistencies, detracting from more dollar-productive tasks and adding unnecessary strain on the team. The traditional condition reporting process, without the benefit of Virtual Tours or AI support, often faced challenges in consistency and quality, resulting in a workflow that could severely benefit from improvement. BISE Property needed a solution that was able to get inspections done more efficiently, without compromising on quality. That's when they turned to Inspection Express 360AI

## SOLUTION

### Automated Reporting and Personalised Insights

Using Inspection Express, BISE Property achieved significant reductions in the time required to complete condition reports. Our latest tool, 360AI, minimised the need for manual typing, enabling Jess and other property managers — especially those managing family responsibilities — to attain a **better work-life balance**. As reported by Jess, the 360AI feature allowed BISE Property to complete condition reports on older properties, which usually require more detail, in record time.

Another standout feature of Inspection Express' that BISE Property used to set themselves apart was the inclusion of personalised agent videos, which offered overseas investors tailored insights into their properties' status, increasing the level of service provided, and making the client experience more personal.



*"Recently we did some of our older properties conditions report, which would normally take 3 hours, and we did a test using 360AI - with it we did this **60 year old property condition report in only 41 minutes!** And that is, just you know, a game changer!"*

## RESULTS

### Time and Cost Efficiency

After implementing Inspection Express' 360AI tool, BISE Property experienced impressive time savings, with condition reports that typically spanned hours now completed in a fraction of the time. The tool's **high accuracy meant that in detailed 50-page reports, only two to three words needed adjustment**, drastically reducing manual effort. This efficiency enabled property managers to redirect their focus to more dollar-productive tasks, boosting job satisfaction and easing burnout — vital benefits for retaining talent in the property management field. Feedback from clients was overwhelmingly positive, with many stating these reports were the best they'd ever received. BISE Property describes Inspection Express as a **"full package" solution**, providing value to both small and large agencies by cutting costs, improving workflows, and enabling a personalised client experience that stands out in a competitive market.

