

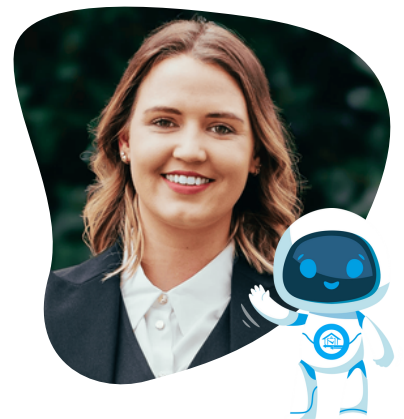


50% More Efficiency: How Ray White Bayside Group Optimised Operations with Inspection Express

Optimizing Property Management for Greater Efficiency and Accuracy

About Ashley Donaldson, Property Manager at Ray White Bayside Group

Ashley Donaldson, **Property Manager at Ray White Bayside Group**, is committed to exceptional service and strong client relationships. With experience in leasing and property management, she understands investment portfolios and the needs of landlords and tenants. Focused on innovation and efficiency, Ashley continuously enhances property management processes. Her dedication to excellence ensures a seamless client experience, making her a trusted industry expert.



CHALLENGE

Before implementing Inspection Express, Ashley Donaldson, Property Manager at Ray White Bayside Group, faced several challenges with traditional inspection methods:



High Error Risk

Illegible handwriting and lack of detail in paper-based reports led to inaccuracies.



Time-Consuming Comparisons

Matching exit reports with outdated paper entries caused delays.



Limited Documentation

Missing integrated photos and details created room for disputes.



Reduced Productivity

Managing multiple systems added unnecessary administrative work.





"Paper-based entry reports left too much room for error—whether due to missing details or illegible handwriting. Inspection Express has completely transformed our documentation process."

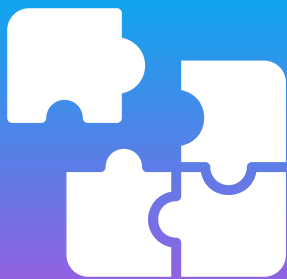
– Ashley Donaldson, Property Manager

SOLUTION

Enhancing Efficiency with Inspection Express

To eliminate errors and improve accuracy, Ashley and the Ray White Bayside Group leveraged Inspection Express to modernize their inspection process:

-  **Improved Report Accuracy**
Digital reports ensured clarity by eliminating handwriting issues and missing details.
-  **Time-Saving Automation**
Streamlined processes cut admin work, enhancing client service.
-  **Seamless 360° AI Integration**
Advanced virtual tours enhance inspection detail and transparency.
-  **Enhanced Client & Tenant Satisfaction**
Detailed, easy-to-follow reports eliminated gray areas and increased trust.







"Inspection Express saves time by having everything in one place. Instead of juggling multiple systems, having it all integrated is a game changer."

- Ashley Donaldson, Property Manager

RESULTS

Improving Efficiency and Accuracy with Inspection Express

After implementing Inspection Express, Ashley and Ray White Bayside Group experienced significant improvements in efficiency and reporting accuracy:

-  Streamlined processes cut admin work, boosting client focus.
-  Digital reporting eliminated manual errors and improved workflow.
-  Comprehensive reports with AI and 360° imaging enhanced transparency.
-  Landlords and tenants appreciated the detailed, clear, and efficient reporting.

"Adopting the 360 AI feature has been a game changer—it saves time and provides even more detail in our inspections."

- Ashley Donaldson, Property Manager

