



# 1,000+ Hours Saved Per Year: Rent Ready's Tech-Driven Transformation

## Optimizing Property Management for Seamless Service and Client Satisfaction

### About Rent Ready

Rent Ready, founded by **Stacey Matete and Matt Matete**, is a **Wellington-based property management company** known for its client-focused approach. With nearly a decade of industry experience, the company excels in **communication, property maintenance, and delivering exceptional service**. Stacey and Matt are dedicated to building strong relationships, ensuring tenant satisfaction, and providing a **seamless property management experience**.



## CHALLENGE

### Struggle with Manual Processes

Before adopting Inspection Express, Rent Ready faced an inefficient and time-consuming inspection process, leading to several challenges:



#### Lengthy Inspections

Each routine inspection took up to three hours, plus extra time for manual reporting.



#### Inefficient Workflow

Using trust accounting software for inspections was slow and inefficient.



#### Risk of Errors

Manual reporting risked missing maintenance issues and key details.



#### Limited Productivity

Heavy admin work reduced time for client interaction and property management.

*“It was taking us three hours to conduct an entry inspection, and then even more time going back to the office, reviewing reports, and sending them manually.”*

*– Stacey Matete, Founder*

Realising that **manual processes were limiting their ability to scale**, Rent Ready sought a **smarter, more efficient solution**.



## SOLUTION

### Streamlining Inspections with Inspection Express

To overcome inefficiencies and save valuable time, Stacey and Rent Ready implemented Inspection Express to streamline their inspection process and enhance efficiency:



#### 20 Hours Saved Per Week

Faster inspections saved **1,000+ hours yearly**, boosting client service and business growth.



#### Seamless Software Integrations

Inspection Express integrated with their trust accounting software for a seamless system.



#### Higher Accuracy & Fewer Errors

Reduced missed maintenance and improved reporting consistency.



#### Enhanced Client Communication

Quick updates and video reports boosted landlord satisfaction.



#### Scalable Growth Potential

Less admin = more time for portfolio expansion.



*"My husband Matt trialed the system, and switching from the old process to the new one, we saw a massive difference—**saving 20 hours per week.**"*

**– Stacey Matete, Founder**

## RESULTS

### Inspection Express transformed Rent Ready's operations

After adopting Inspection Express, Stacey and Rent Ready achieved remarkable improvements in their inspection process and overall business processes:

- ✓ Optimized workflow saved **20+ hours weekly** for high-value tasks.
- ✓ Eliminating manual reporting **boosted efficiency** and **reduced admin work.**
- ✓ Improved accuracy **reduced missed maintenance** and **enhanced service.**
- ✓ Better client experience with **quick updates** and **engaging video reports.**
- ✓ Through the scaled operations, Rent ready had **more time to focus on business growth.**

*Inspection Express has completely streamlined our process. We look more efficient, and our clients love the personalised videos!"*

**– Stacey Matete, Founder**

